

POLICE

HEADQUARTERS

J&K,

SRINAGAR.

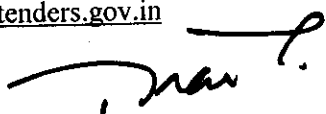
NIT NO: 31 of 2016

DATED: 07/10/2016

For and on behalf of the Governor of Jammu and Kashmir State, e-tenders are hereby invited from original manufacturers or their authorized dealers having proper authorization of the manufacturer to quote against the tender for the Supply, Installation, Commissioning, Maintenance and Training of E-Challenging System in Srinagar City (as indicated in the detailed SBD & BOQs). The download of NIT shall start on 7.10.2016 at 1500 hours. Tenders shall be submitted online on J&K State e-procurement Portal www.jktenders.gov.in before 10.10.2016 up to 1800 hours. A Pre-bid conference shall be held on 20.10.2016 at 1500 hours at PHQ, J&K, Pirbagh, Srinagar to clarify the queries of prospective bidders if any. The intending bidders should attend said conference to clarify matters related to this tender enquiry if any.

The tenders (technical bids only) will be opened on-line on 22.10.2016 at 1100 hours at Police Headquarters J&K, Pirbagh Srinagar. In case of unforeseen circumstances, the date of opening will be next working day or else as notified separately.

Detailed tender documents (SBD) with terms and conditions are available on J&K State e-procurement Portal www.jktenders.gov.in


AIG (Provision/Transport)
For Director General of Police,
J&K, Srinagar

No: Prov-II/ Tfc-31/2012-13/50075-99

Dated: 07:10:2016.

Copy to the:-

1. Principal Secretary to Govt. Home Department J&K Srinagar for favour of information.
2. All ADsGP
3. All IsGP for information.
4. Director Information J&K Srinagar for arranging publication of Gist of the NIT in leading National Dailies like, The Hindu, Decan Herald, Hindustan Times, Indian Express and in leading local news paper like Greater Kashmir in Srinagar and Excelsior in Jammu and Tender Journals etc. for wide publicity. The payment for publication in National Dailies shall be made by the PHQ against verified bills.
5. DIG CKR Srinagar/ DIG J-K Range Jammu;

6. Director Industries Jammu/Srinagar for information and n/action.
7. Director Door Darshan Jammu/ Srinagar;
8. Station Director Radio Kashmir Srinagar/ Jammu-for putting the tender notice on AIR for three consecutive days.
9. Manager Govt. Press Srinagar/Jammu for publication of e-tender in Govt. gazette.
10. SSP J&K CID Cell, 11 Harish Chander Mathur Lane Kasturba Ghandhi Marg New Delhi-110001 alongwith 05 copies of the tender for information and distribution among intending firms.
11. PRO to DGP J&K Srinagar along with 06 copies of the gist of e-tender for publication purpose. He will personally liaise with Directorate Information for publication of the NIT/Gist immediately and make available concerned Newspaper in which NIT is published to AIG (Prov/Tpt) PHQ J&K for record and reference.
12. In-Charge PCS Gulshan Ground Jammu/ Zewan Sgr.
13. S.O e-procurement, PHQ/ IT Centre PHQ for placing the e-tender on the website of J&K Police and J&K Govt. Portal.

AIG (Provision/Transport)
For Director General of Police,
J&K, Srinagar

POLICE

HEADQUARTER J&K

SRINAGAR.

NIT NO. 31 of 2016
DATED. 07/10/2016

SBD

1.	<p>For and on behalf of the Governor J&K State, online tenders(e-tenders) are invited from original manufacturers or their authorized dealers having specific authorization from their original manufacturer/s to quote against this tender for the Supply, Installation, Commissioning, Maintenances and Training of E-Challaning System in Srinagar City as detailed in Annexure 'A' to this NIT. The NIT consisting of qualifying information, eligibility criteria, specifications, bill of quantities (BOQ), set of terms and conditions of the contract and other details can be seen/downloaded from J&K State e-procurement portal www.jktenders.gov.in from 07.10.2016 at 1500 hours to 10.11.2016 upto 1800 hours.</p> <p>Note;- Only those firms are allowed to respond who are either manufacturer/s or their authorized dealers. In case of authorised dealers, a specific authorization letter from the principal manufacturer with reference to this particular tender should be attached. Tenders of approved/authorized dealers without a specific authorization for this tender (as per format provided in appendix-1) from original manufacturers shall be rejected.</p>	
2.	Time/date and place for online opening of technical bid only.	On 12.11.2016 at 1100 hours at J&K Police Hqrs. Gulshan Ground Jammu.
	Validity of tender offer	Upto 31.12.2017
3.	<p>All tender documents attached with this invitation to tender including the specifications are SACROSANCT for considering any offer as complete offer. It is important that scanned copy of each page of the TENDER DOCUMENT DULY completed, page numbered and signed is uploaded with your offer in a sequential manner and not haphazardly.</p>	
4.	<p>In case it is observed at any stage that approved supplier has supplied same item/s on less rates to some other Government/non government organization than the rates charged to J&K Police, in that case the department shall initiate suo-moto action against the supplier for supplying item on higher cost to the department and shall proceed under law to recover the excess amount charged to the department, besides other action against supplier under law.</p>	
5.	<p>The tender fee has been fixed for SSI Units of J&K State only Rs. 100/- and all other vendors have to pay Rs 2000/- as tender fee in the shape of <u>crossed demand draft</u> favouring Chief Accounts Officer PHQ, J&K payable at Srinagar/Jammu. The tender fee is not refundable and the same will be deposited into Govt. Treasury under Head 0055-Police for the year 2016-17. The Scanned copy of the draft should be part of the online Bid. The original should be sent by post to the AIG (Provision/Transport) c/o Director General of Police J&K Peerbagh, Srinagar Pin 190014 along with covering letter in an envelope should have a card affixed to it duly signed and stamped by the firm indicating (i) Name of the firm (ii) Tender No. (iii) Date of opening of the technical bids. The local SSI units of J&K State are required to pay the tender fee prescribed as per J&K Govt rules. However, the Govt./ Semi Govt. concerns of the J&K State claiming exemption shall append copies of the authenticated orders, existence/ registration certificates etc. with regards to the SSI Units issued by the Competent authority in support of their claim. Tenders without stipulated tender fee shall be rejected.</p>	
6.	<p>Earnest Money Deposit (EMD) The intending tenderer/s will have to send the Earnest Money only in shape of CDR/FDR from any nationalized bank/ State Owned banks for an amount of Rs.5000/- for J&K State SSI Unit holders only and for other tenderers Rs. 1,00,000/- pledged to AIG (Prov/Tpt) PHQ J&K with the tender offer, which shall be valid for one year. The earnest money deposit in the case of unsuccessful tenderer shall be released after finalization of tender, where-as in the case of successful tenderers it will be adjusted towards the security money (required to be deposited) on application, for due performance of the agreed contract/ performance during the warranty period. No interest shall be payable by purchaser on the EMD deposited by the tenderer). The Scanned copy of the FDR/CDR should be part of the online Bid and the original be sent by post to the AIG (Provision/Transport) c/o Director General of Police J&K</p>	

Gulshan Ground Jammu-180001 along with tender fee before the opening of Technical Bid. J&K Govt. rules with regard to furnishing of EMD in respect of local Registered SSI units shall be applicable in letter and spirit. The local SSI units are required to pay the EMD prescribed as per J&K Govt rules. For the purpose, SSI Unit shall have to furnish registration certificate INDICATING THEREIN THE DETAILS OF ITEMS AND INSTALLED CAPACITY OF THE UNIT PER MONTH AND FUNCTIONAL CERTIFICATE OF SSI Unit issued by the competent authority with their tender offer failing which the benefits of SSI Units will not be allowed. The Government/ Semi Govt. or similar other concerns of J&K State, claiming exemption from the payment of EMD shall have to append duly authenticated orders, certificate etc. from competent authority supporting their claims.
Tenders without EMD shall be rejected.

7.	i) Store required at	FREE DELIVERY AT CONSIGNEE LOCATIONS i.e, (Police Central Store Zewan, Srinagar and Police Central Store Gulshan Ground Gandhi Nagar Jammu). Tenderers are required to quote rates on free delivery at consignees locations basis only. Tenders received quoting rates on for destination stations/station of despatch basis shall be rejected.
	ii) Despatch instructions	Stores are required to be delivered at consignee locations as detailed in clause 7 (i).
	iii) Delivery required	Approximately within 45 days from the date of issue of supply order.
	iv) Inspection	Te department is at liberty to conduct the inspections of stores during any stage of manufacturing. Tenderers should disclose the name and the full address (alongwith Telephone and fax No. of the place where the stores will be manufactured and will be available for inspection.
	v) Inspection authority/place of survey	Board of officers, duly constituted by the J&K Police Hqrs. at consignees premises.
	vi) packing and marking	As per clause 39 of this tender
	vii) payment terms	<p>Payment shall be released by the department against each consignment delivered, inspected, accepted (installed/commissioned wherever applicable) and properly brought on the stock in the concerned stock registers of the department. Remittance charges (bank commission) on payment made to the firms will be borne by the supplier/s. The preferred mode of payment will be through RTGS, for which the approved supplier shall have to furnish the Bank/RTGS code details.</p> <p>i. If approved supplier backs out or fails to supply the goods against supply order within stipulated delivery period, the department will be at liberty to procure the item from L-2 firm and differential amount between L-1 & L-2 rates will be deducted from the security deposit furnished by the approved supplier and remaining security deposit will be forfeited besides invoking other remedies which shall include black-listing of the firm</p> <p>ii. If approved supplier supplies the goods partially against supply order within stipulated delivery period, the J&K Police reserve the right to impose liquidity damage charges upto 5% of the un-supplied store upto first 15 days and thereafter penalty can be increased depending upon the nature of supplies and extent of delay. However, period of delivery may be extended at the absolute discretion of J&K Police provided delay is attributable to the reasons beyond the control of the supplier firm but not attributable to business transactions and also delay is communicated in writing justifying the cause of delay.</p>
8.	Rate quoted by the firms should be on firm price basis.	
9.	Firm shall clearly indicate different taxes, duties, charges which they proposed to charge as per the format of Bill of Quantity (BOQ) available with the e-tender, moreover online generation of financial	

	comparative (BOQ Chart) is of indicative nature only and not conclusive. The detailed financial comparative (BOQ Chart) shall be worked out by the department and information can be uploaded on the website for general information of all the tenderers.
10.	The Replacement Warranty Period will be 365 days from the next day of issue of the Commissioning Completion Certificate.
11.	Maintenance period shall begin immediately after the Replacement Warranty Period and Shall be for duration of 3 (Three) years.
12.	The approved supplier shall be deemed to have fully understood the conditions and specifications of the articles etc. to be supplied and in case of any may seek clarification within 10 days from the uploading of tenders online and thereafter pre-bid conference can also be held by the J&K Police, if required.
13.	No conditional tender will be accepted/entertained. It will be summarily rejected. No other conditions than those mentioned (in the terms set-forth) will be entertained.
14.	Purchaser reserves the right to change the quantity of stores allotted to them.
15.	Purchaser reserves the right to get the manufacturing capacity of all the firms re-verified irrespective of the registration status or any other document/information.
16.	Purchaser reserves the right to cancel /reject or scrap the tender, with no consequential liabilities.
17.	All the bidders whose technical bid is declared qualified will demonstrate their product before the Technical Evaluation Committee at a short notice. During technical evaluation the bidder shall deploy 02 Nos. Handheld Devices for 07 days and requisite set ups at their own cost.
18.	The bidders will be responsible for providing the complete working system along with general maintenance of all components of the system for a period of three years.
19.	The system should satisfy requirements for issuing, monitoring and controlling the traffic violations/offences. This system will consist of servers, storage devices, network devices, security devices, handheld devices, UPS, etc...The proposed system would also have the necessary operation software and the Application software for uploading & downloading the information to and from the Hand-Held device, backend connectivity, data storage and retrieval, report generation & payment gateway integration.
20.	The bidder should have a full fledged service centre facility at Jammu/ Srinagar or Delhi
21.	All the systems i.e servers and hand-held devices must have provision for automatic back-up and latest anti-virus software solution must be installed in all devices which should be updated automatically from central server.
22.	Periodic update of records of stolen vehicles, suspension of driving licences etc. shall be the responsibility of the vendor.
23.	Procurement and arrangement of all requisite connectivity, wiring etc. shall be the responsibility of the bidder.
24.	Hiring the connections from the service providers for handheld devices, servers, central servers, IP addresses, etc. shall be the responsibility of bidder. Bidder shall pay the periodical hiring bills of connections and other services in the system for the contract period.
25.	<p><u>GENERAL SYSTEM FUNCTIONAL REQUIREMENTS</u></p> <p>a) The System shall consist of Hand-Held Devices capable of connecting to Central Database Server. The Handheld device should be able to search the central database on the basis of vehicle number, name of driver, driver's license details, etc.</p> <p>b) Uninterrupted 24x7 GPRS/ GSM/ 3G/4G or better network connectivity without Voice with the Automation Centre and Servers will be provided by the J&K Police. Arranging connectivity from the service provider and establishing the networking shall be the responsibility of the vendor.</p> <p>c) If traffic notices are shown pending then the handheld device should be capable of generating the details of pending notices.</p> <p>d) The details of the on-the-spot prosecution should be immediately updated in the central database of traffic by the hand-held device. In case of loss of connectivity the hand-held device should work in offline mode, store the requisite data and seamlessly update the Central Database as and when the connectivity is restored. The handheld device should have sufficient memory to store at least 200 challan locally.</p> <p>e) The hand held device should have in-built card reader, printer, camera, GPRS/ GSM/ 3G</p>

connectivity and credit card reader. These should conform to the relevant procedures laid down by Govt. of India.

- f) The Automation centre would also cater to back office operations. The required space would be provided by J&K Traffic Police. However, all the required electrical works including cabling, environmental control, networking etc. shall be provided by the vender for operation and maintenance.
- g) The access to the system should be allowed after authentication through user ID and password and the hand-held device/ computer should be capable of being used by multiple officers based on proper authentication.
- h) The proposed system should be modular and scalable so as to cater to future requirements.
- i) The whole system will work in a web-based environment where Handheld Device and Servers will work as clients linked to Automation Center through GPRS/ GSM/ 3G etc. The system should be capable of handling the operation of a minimum of 50 Nos connected hand-held devices at any given time without any latency. Suitable number of IP addresses as required will be acquired in the name of J&K Traffic Police shall be provided by the vendor.
- j) **User of Hand-Held device and other users who are connected with server and administrator should have full rights to change their passwords.**
- k) **System Administrator and senior officers, through web based access, should be able to generate and print various types of reports and statistics related to prosecutions on hourly, daily, weekly, fortnightly, monthly or yearly basis or during a given period or in a particular Police station / circle or range or in a particular area or by a particular officer section. Software should have ability to view data in various formats including list, charts and graphs. The software should have capability to design custom made queries / reports and save them for future use.**

26. Detail of location will be provided at the time of commencement of work.

27. **Two bid system;**

All bidders are required to submit their offers in two covers online as under;-

(A) **First cover (Technical Bid) is to be uploaded online and scanned copies in PDF format should contain the following documents.**

- (i) The tenderer will clearly mention the name of the items for which he has quoted in the covering letter of the tender offer.
- (ii) Tender documents (viz. Technical compliance, brochures/catalogues of the quoted items containing make and model of the item, OEM/authorization certificate, registration/existence certificates of the firms/SSI Units and performance etc) duly page numbered completed and signed **BUT WITHOUT INDICATING THE RATES QUOTED.**
- (iii) Scan copy of the Earnest money
- (iv) Scan copy of the tender fee.
- (v) Technical specifications of the items quoted with catalogues/brochure etc.
- (vi) Registration certificate/industrial license of original manufacturer, with due validity for the items quoted.
- (vii) Certificate of being authorized dealer having proper and specific authorization (**as per format provided in appendix-1**) of the original manufacturer to quote against this tender.
- (viii) Authorized dealer having authorization to quote against this tender, shall furnish his registration certificate with central/ state sale tax department for that particular item.
- (ix) Scan copy of the NIT, all pages duly signed and stamped by the tenderer, in token of having understood and accepted the specifications, terms and conditions of the NIT and quoted items duly ticked.
- (x) Performance statement/turn over for last 02 years as **appendix-III** of this NIT.
- (xi) Acceptance of the warranty/guarantee of the item.
- (xii) Acceptance regarding delivery within the stipulated delivery schedule.
- (xiii) PAN No./VAT/TIN No. self attested photocopies thereof be appended.
- (xiv) Check list for tenders as per appendix-III.
- (xv) Any other relevant document which the firms wishes to submit

B. SECOND COVER (COMMERCIAL/PRICE BID) SHOULD CONTAIN THE FOLLOWING:

- | | |
|-----|---|
| I. | Rate quoted by the firm should be on firm price basis as per bill of quantities (BOQs) of the e-tender to be downloaded from the website and Rates should be carefully quoted offline and then uploaded
(Note); J&K Police does not issue road permits, concessional forms, state entry tax or octroi etc. exemption certificate, as such; Rate quoted shall be F.O.R consignee.
The zero basic cost quoted for any item in BOQ will be treated as nil quoted. |
| II. | Rates quoted shall be final till the validity of the contract i.e, up to 30.06.2017 with a provision of further extension if finally approved by competent authority. |
28. On due date of opening of tenders i.e 12.11.2016 at 1100 hours, technical bids only shall be opened and the technical evaluation process will start. Those who qualify the technical bid will be informed online with the announcement of financial bid opening date.
29. **Security deposit.** The approved tenderers will have to supply the articles as per approved rate and specification till the validity of the contract. They will have to furnish the **security deposit @ 5%** of the total value of the items contracted for and for **DGS&D rate contract based supplies, the security deposit will be 2%** in the shape of CDR/FDR issued by a nationalized/scheduled bank, at the time of signing of **Deed of Agreement** to ensure satisfactory performance of the equipment supplied, for warranty period from the date of acceptance of product. This security deposit will be released in due course after the expiry of specified warranty period/agreed contract. The charges on stamps etc. (cost of documents in totality) shall be borne by the supplier while executing the agreement. (No interest shall be paid by the purchaser on the security deposit). J&K Govt rules for security deposit in respect of local SSI Units shall be applicable.
30. **Guarantee/warranty.**
Except as otherwise provided in the invitation to the tender, the contractor hereby declares that the goods, stores, articles sold/supplied to the purchaser under this contract shall be of the best quality and workmanship and new in all respects and shall be strictly in accordance with the specifications and particulars contained/mentioned in the contract. The contractor hereby guarantees that supplied goods/stores/articles would continue to conform to the specifications and quality for a period of 24 months from the date of acceptance. If during the period of 24 months supplied stores/goods/articles have deteriorated, the decision of the purchaser in that behalf shall be final and binding on the contractor and purchaser shall be entitled to call upon the contractor to rectify/replace the goods/stores/articles or such portion thereof by the contractor and in such an event, the above mentioned warranty period shall apply to the goods/articles/stores rectified/replaced from the date of rectifications/replacement thereof. In case of failure of the contractor to rectify or replace with the goods etc. within specified time, the purchaser shall be entitled to recover the cost of all expenses from the contractor for such defective stores by the available means.
31. **Liquidate Damages:** The successful tenderers shall have to make the supplies within the stipulated period as would be mentioned in the supply order. J&K Police reserve the right to impose liquidity damages of 5% of cost of un-supplied stores which shall depend upon the nature of supplies and extent of delay. However, period of delivery may be extended, at absolute discretion of J&K Police provided the delay is attributable to reasons beyond the control of the supplier but not attributable to business transactions and provided delay is communicated in writing justifying the cause of delay.
32. The supplies delivered by the successful tenderer shall be surveyed and verified by the J&K Police at Police Central Stores Jammu/Srinagar, as the case may be or after installation/commissioning of the same at the users end as the case may be.
33. As soon as the acceptance of the tender is communicated to the successful tenderers online, the contract shall be binding on him. The earnest money of the tenderer who backs out or withdraw his tender or fails to abide by it after acceptance thereof is communicated/posted to him shall be forfeited besides other penal remedies that may be available to the Govt. of the J&K under the law for the time being in force in the State of J&K;
34. The successful tenderer shall have to enter into an agreement on prescribed proforma (immediately after the issue of supply order) with the Department for due performance of the contract which shall be invariably furnished before the supply is made.

	The tenderer is required to furnish an authenticated copy of Sales Tax/ VAT clearance certificates (alongwith the tender offer or at the time of payments) for the year 2015-16 or a year earlier. The PHQ shall be at liberty to put to scrutiny, verification etc. the Sales tax /VAT clearance so furnished by the successful tenderer.
36.	The authorities reserve absolute powers to reject or accept any tender or part thereof without assigning any reason and without any legal obligations. Any clause incorporated in the tender (not conforming to the NIT in any manner) shall make such an offer liable for rejection. Therefore, all the terms and conditions of the tender Notice including technical specifications shall be carefully studied for the sake of complete and comprehensive tender. Failure to comply with any of the conditions stipulated in the tender or instructions or the offer with insufficient particulars/documents shall lead to out-right rejection of the tender offer.
37.	After the registration/placement of orders/execution of the agreement and formally depositing the security money, the tenderer backs out or fails to supply the goods, the security deposit will be forfeited besides any other penal provisions, the department may decide as per norms;
38.	The formal deed incorporating the terms of the contract will be executed by the successful tenderer immediately after receipt of supply order. Failure to execute such bond/deed shall not however prevent the contract from being enforced against the tenderer. Any loss sustained by the Govt. as a result of re-tendering the contract shall be recovered from the defaulter, besides other penal provisions as the department may decide;
39.	Delivery of Goods Goods shall be delivered (as per instructions in supply order) at Police Central Store, Gulshan Ground, Gandhi Nagar, Jammu and Police Central Store, Zewan, Srinagar as the case may be duly packed in perfect condition. The supplier if he so desires may insure the goods against loss or theft, destruction, damages by natural calamity, loss by exposure to weather or otherwise viz war rebellion, riot etc. The insurance charges will have to be borne by the supplier and the department shall not pay such charges;
40.	If the successful tenderer fails to supply the goods of the prescribed specification or fails to deliver the goods within the stipulated period as specifically mentioned in the supply order, the department shall be at liberty to arrange supplies by re-tendering or otherwise at the risk and cost of the tenderer. The department may give 15 days notice to the approved supplier in writing to make supplies of goods. In case of failure to supply the consignment on specified qualitative & quantitative terms, the department shall be lawfully entitled to forfeit the amount of the security money and take penal action to make good the loss sustained or excess cost incurred by the state in arranging of the supplies and other remedies that may be available to the department, under the law for the time being in force in the state. The imposable penalty can be 5% of the cost of goods depending upon nature of goods and cause of delay.
41.	Either original manufacturer or his authorised dealer can participate for a particular in the tender. Tender offers where both original manufacturer and his authorised dealer participate for the same items shall be rejected.
42.	If at any stage of tender process two or more bidders are found in collusion between/ among themselves with the intent to reduce competition, set price, share technical expertise, share business information/ decision, control/share production and or distribution of products and raise prices, all such tenders shall be out rightly rejected.
43.	If at any stage of tender process any bidder/s is/are found influencing any Government Servant associated with or handling the tender process and supplies thereof, bid of such tenderer/s shall be rejected besides invoking any other provision available under rules.
44.	All legal proceedings arising out of any dispute between the parties shall have to be settled in the Courts situated in Jammu and Srinagar and not elsewhere;
45.	It shall be incumbent upon the supplier to provide entire supply strictly as per the specifications provided in the NIT/supply order. Supplies found deficient in quality/quantity viz-a-viz supply order shall be rejected. Penalty/damages would be imposed and recovered from the bidder as per terms and conditions indicated in the supply order.
46.	The supplier shall not sublet the contract or any part thereof to any other agency.
47.	The decision of the accepting authority shall be final as to the quality of stores and shall be binding on the supplier. In case the articles supplied are not according to the specifications they shall be rejected

	and at our absolute discretion, rejected stores may be allowed to be made good by way of replacement. The loss caused due to rejection of the supplies shall be entirely borne by the supplier. The rejected articles shall be lifted by the supplier within one week from the date of rejection. The department shall in no case be responsible for any loss or damage that may occur to the rejected stores while these are in the premises of the purchaser.
48.	The Department reserves the right to add or suitably modify the terms and conditions (without prior notification) as per exigencies and hence above shall not be construed as all inclusive.
49.	Bidders submitting their bids on-line shall only be accepted and manual bids shall be rejected and no document other than mentioned in the NIT shall be accepted manually.
50.	PHQ may call any bidder at any stage of the tender process for seeking any clarification.
51.	Queries/ representations on tender enquiry received upon pre-bid conference or within 10 days from the date of publication of this tender enquiry (whichever is earlier) would be entertained. All queries/representations received after pre-bid conference would not be entertained.
52.	The bidder should furnish an undertaking APPENDIX-II of this NIT stating that he/ she is not connected in any manner with any other bidder in this tender with respect to manufacturing, distribution, supply, in sharing business information/documents price of the item etc. for the items quoted in this bid. If this is found to be incorrect, his/her tender would be rejected.
53.	The detailed NIT, SBD and BOQ is available on J&K State e-Procurement portal www.jktenders.gov.in . In case of any clarification, please contact on Phone no. 0194-2443031, 2443032.



(A/G Provision/Transport)
For Director General of Police,
J&K-Srinagar.

APPENDIX-I
MANUFACTURER'S AUTHORIZATION LETTER/CERTIFICATE;

To,

The Director General of Police
J&K, Srinagar

Subject:- _____

Sir,

Please refer to your e-tender enquiry (NIT) No- _____ of 2016 dated2016.

1. We _____ are proven and reputable Manufacturers of _____ (name and description of the goods offered in the tender) having factories at _____ hereby authorize M/s _____ (name and address of the agent) to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred tender enquiry documents for the above said goods manufactured by us.
2. We also hereby extend our full warranty, CMS, support as per the conditions of contract, read with modifications, if any, in the special conditions of contract for the goods and services offered for supply by the above firm against this tender enquiry document.

Yours faithfully,

Signature with date, name and designation
For and on behalf of M/s _____
(Name and address of the Manufacturers)

Note:-

- a. This letter should be on the letter head of the manufacturing firm and should be signed by the person who is competent having the power of attorney.
- b. Scan copy of the original letter must be attached with tender documents.

SIGNATURE OF THE TENDERER.

APPENDIX-II

Reference eNIT No. of 2016 dated: : /0 : 2016

The Director General of Police,
J&K, Srinagar.

Sir,

1. I _____ hereby state that I am not connected in any manner with any other bidder in this tender with respect to manufacturing distribution, supply, in sharing business information/documents and price of the items etc. quoted in this bid.
2. I further state that if this is found to be correct, the Police department is at liberty to reject my tender.
3. I further certify that my concern has neither been blacklisted nor banned by any central or state organization to participate in tendering process.

Yours faithfully,

Signature with date, name and designation
For and on behalf of M/s _____
(Name and address of the manufacturer)

Note:-

- a. This undertaking should be on the letter head of the manufacturer firm and should be signed by the authorized person.
- b. Scan copy of the original letter must be attached with tender documents.

SIGNATURE OF THE TENDERER.

APPENDIX-III

Performance statement for last two years

Name of the firm	
Description of stores	
Quantity on order	
Value	
Original D.P	
Quantity supplied within original D.P	
Final Ext D.P.	
Last supply position.	
Reasons for delay in supplies (if any)	

Signature of Tenderer

APPENDIX-IV

General instructions/CHECK LIST FOR TENDERERS;
Before submission of tender documents, the tenderers should check whether they have complied with the following requirements or otherwise;-

S. No.	Requirement to be checked before submission of the tender	Complied (Please indicate YES or NO after complying with the requirement.
1.	The tenderers for their own ease shall fill in relevant details of NIT offline & upload the same after ensuring accuracy	
2.	Whether tender fee scan copy is enclosed, with the technical bid?	
3.	Whether Earnest Money Deposit (EMD) scan copy is enclosed with the technical bid?	
4.	If an SSI Unit of J&K State, the same is indicated in the tender and scan copy of the valid registration/functional certificate is enclosed or not?	
5.	Whether list of the quoted items with name, make, model and catalogue/brochures of the quoted items are uploaded with technical bid?	
6.	Whether scanned copies of complete tender documents are up-loaded in the technical bid duly signed having official seal on all pages or not. However, the quoted items may be also be ticked ?	
7.	Whether tender documents are submitted in two bid system i.e. Technical and Financial Bids separately as per tender enquiry or not?	
8.	Whether offer validity as required in tender enquiry is accepted and indicated in your tender document or not?	
9.	Whether terms of delivery and period as required in tender enquiry is accepted and indicated in your tender document or not?	
10.	Whether payment terms as required in the tender enquiry is accepted and indicated in your tender document or not?	
11.	Whether compliance statement in the format as required in tender enquiry is enclosed with the supporting catalogue/ brochures?	
12.	Whether performance statement for last 2 years as required in tender enquiry in the format is enclosed or not. If not, reason thereof is given?	
13.	Whether warranty period as required in the tender enquiry is accepted or not?	
14.	Whether details of AMC condition after warranty period (wherever applicable) is included in the price bid or not, if required in the tender enquiry?	
15.	(a) Status of tenderer as to whether manufacturer or authorized agent of the manufacturer is indicated in the tender document. If authorised agent/dealer, valid authority letter for the stores offered from the manufacturer is enclosed or not. (b) If an Indian agent of foreign principal, whether the firm is enlisted with DGS&D under compulsory enlistment scheme or not. Copy of valid DGS&D enlistment certificate as Indian Agent of Foreign Principal is enclosed or not. If not, reason thereof is given in tender document or not?	
16.	If called for in the T.E. whether acceptance of functional demo/field trial clause, (whenever asked) is specified in your tender document or not?	

17.	If called for T.E. whether free training about use of equipment after supply, is accepted or no?	
18.	Whether indicated in the tender document, if your firm's business dealings is banned by any Govt/Private agency or recommended for blacklisting or not?	
19.	The complete commercial quote should be in Indian Rupees only. Currency of price should be clearly mentioned (wherever applicable).	
20.	Tenderers are required to indicate Basic Rate, Custom Duty, Excise Duty, Sales Tax/VAT and any other leviable taxes/charges separately in the relevant columns of the BOQ.	
21.	Entry Tax/Octroi/Toll Tax and other Statutory Taxes will be applicable at actual supported by documents , if admissible	
22.	Tenderer will attach justification of price quoted which should include the recently executed contracts of the store in question with Govt/Semi Govt Organizations etc.	
23.	No column should be left blank. Wherever amount is not quoted, the column should be clearly marked as 'Nil'.	

List of sensitive and non sensitive documents.

S. No	Sensitive Documents part of Technical bid	Non Sensitive Documents
1.	Valid registration certificate/industrial license of original manufacturer for the items quoted	Performance statement of two years
2.	Valid authorization letter of original manufacturer in case of approved dealer	Govt. supply orders for same if any
3.	Valid registration certificate of approved dealer with central/state sales tax department for the items quoted	Income tax clearance
4.	VAT clearance	
5.	SSI unit -registration certificate (local SSI units of J&K State only)	
6.	SSI unit – functional certificate (local SSI units of J&K State only)	
7.	Scanned copies of EMD and Tender Fee	
8.	Scanned copy of NIT duly Signed & sealed	

SIGNATURE OF THE TENDERER WITH SEAL

Annexure "A" to this Hqrs e.Tender No. 31 of 2016 dated . 7.10.2016

S. No.	Name of the item with specifications	Tentative quantity																																																				
1.	<p>HAND-HELD DEVICES: Specifications:- TRAFFIC ENFORCEMENT DEVICE/HAND HELD DEVICE.</p> <table border="0"> <tr> <td style="padding-right: 20px;">Parameters</td> <td>Product specification</td> </tr> <tr> <td>1. Dimensions</td> <td>Light weight and should be easy to hold in the palm.</td> </tr> <tr> <td>2. Display</td> <td>3.5"QGVA TFT LCD touch display touch and must be having sunlight visibility.</td> </tr> <tr> <td>3. Touch Pad</td> <td>Resistance</td> </tr> <tr> <td>4. Keypad</td> <td>Qwerty keypad</td> </tr> <tr> <td>5. Battery</td> <td>Rechargeable 9.7v, 3200mAh, Li-ion, Real time clock with Battery backup</td> </tr> <tr> <td>6. Expansion Slot</td> <td>Micro SD slot available</td> </tr> <tr> <td>7. SIM/SAM Slot</td> <td>1 SIM & 1 SAM slots</td> </tr> <tr> <td>8. Printer</td> <td>3" Thermal Printer at least 200 DPI or better. Direct thermal and with easy paper loading mechanism.</td> </tr> <tr> <td>9. Audio</td> <td>Comply with 1Watt speaker</td> </tr> <tr> <td>10. Camera</td> <td>Min. 3MP camera</td> </tr> <tr> <td>11. GPS</td> <td>Integrated GPS.</td> </tr> <tr> <td>12. CPU</td> <td>ARM cortex A8 processor with minimum 1 Ghz (A8 Cortex is next generation of ARM9). Arm9 supports maximum 400Mhz only and no further up gradation.</td> </tr> <tr> <td>13. OS</td> <td>Linux O.S (Kernel version 3.2 and above) with suitable Antivirus installed.</td> </tr> <tr> <td>14. Memory</td> <td>Min. 512MB DDR3 RAM & 4GB Flash or better.</td> </tr> <tr> <td>15. Interface</td> <td>USB 2.0 Host & USB 2.0 Client</td> </tr> <tr> <td>16. Operating Temp.</td> <td>Should have operating temperature range between -10⁰ C to 50⁰ C.</td> </tr> <tr> <td>17. Humidity</td> <td>95% non-condensing</td> </tr> <tr> <td>18. Drop test</td> <td>Min. 6ft. multiple drop as per MIL STD-810-G without Silicon Casing or better and having IP-67 or better and for printer minimum 4 ft. Multiple drop with Ingress Protection of 42 ratings or better.</td> </tr> <tr> <td>19. WWAN RADIO</td> <td>GPRS(2G/3G/4G) WITH PRIVATE APN/EDGE(Quadband:850/900/1800/1900Mhz)</td> </tr> <tr> <td>20. Magnetic Card Reader</td> <td>Bi-directional. Track 3 ISO 7813</td> </tr> <tr> <td>21. Smart Card Reader</td> <td>Built in two SMART card reader & SAM Slot (SCOSTA compliant), P. PED,EMV Level 1&2, PBOC Level 1&2 approved, ISO 7816</td> </tr> <tr> <td>22. BAR code Reader</td> <td>2D&PDF 417 laser class 1 or 1D/2D CMOS imager(HD) In built barcode reader</td> </tr> <tr> <td>23. Frequency</td> <td>With suitable frequency</td> </tr> <tr> <td>24. Finger print scanner</td> <td>Integrated Fingerprint scanner</td> </tr> <tr> <td>25. Reliability test report which should include (thermal stress, mechanical stress, electrical stress)</td> <td>From any standards as follows, Standardization Testing and Quality Certification (STQC, JEDEC standards (JEDEC [Joint Electron Devices Engineering Council], IEC standards (IEC: International Electro technique Commission), Centre for Electronics Test Engineering (CETE) or any reputed test lab</td> </tr> </table> <p>FUNCTIONAL REOUIREMENTS of Hand Held Devices: a) Hand held device should be integrated GPRS/GSM/3G etc. enabled device with</p>	Parameters	Product specification	1. Dimensions	Light weight and should be easy to hold in the palm.	2. Display	3.5"QGVA TFT LCD touch display touch and must be having sunlight visibility.	3. Touch Pad	Resistance	4. Keypad	Qwerty keypad	5. Battery	Rechargeable 9.7v, 3200mAh, Li-ion, Real time clock with Battery backup	6. Expansion Slot	Micro SD slot available	7. SIM/SAM Slot	1 SIM & 1 SAM slots	8. Printer	3" Thermal Printer at least 200 DPI or better. Direct thermal and with easy paper loading mechanism.	9. Audio	Comply with 1Watt speaker	10. Camera	Min. 3MP camera	11. GPS	Integrated GPS.	12. CPU	ARM cortex A8 processor with minimum 1 Ghz (A8 Cortex is next generation of ARM9). Arm9 supports maximum 400Mhz only and no further up gradation.	13. OS	Linux O.S (Kernel version 3.2 and above) with suitable Antivirus installed.	14. Memory	Min. 512MB DDR3 RAM & 4GB Flash or better.	15. Interface	USB 2.0 Host & USB 2.0 Client	16. Operating Temp.	Should have operating temperature range between -10 ⁰ C to 50 ⁰ C.	17. Humidity	95% non-condensing	18. Drop test	Min. 6ft. multiple drop as per MIL STD-810-G without Silicon Casing or better and having IP-67 or better and for printer minimum 4 ft. Multiple drop with Ingress Protection of 42 ratings or better.	19. WWAN RADIO	GPRS(2G/3G/4G) WITH PRIVATE APN/EDGE(Quadband:850/900/1800/1900Mhz)	20. Magnetic Card Reader	Bi-directional. Track 3 ISO 7813	21. Smart Card Reader	Built in two SMART card reader & SAM Slot (SCOSTA compliant), P. PED,EMV Level 1&2, PBOC Level 1&2 approved, ISO 7816	22. BAR code Reader	2D&PDF 417 laser class 1 or 1D/2D CMOS imager(HD) In built barcode reader	23. Frequency	With suitable frequency	24. Finger print scanner	Integrated Fingerprint scanner	25. Reliability test report which should include (thermal stress, mechanical stress, electrical stress)	From any standards as follows, Standardization Testing and Quality Certification (STQC, JEDEC standards (JEDEC [Joint Electron Devices Engineering Council], IEC standards (IEC: International Electro technique Commission), Centre for Electronics Test Engineering (CETE) or any reputed test lab	10 Nos.
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- built-in camera, printer, read/ write smart card reader, credit card reader, GPS, etc.
- b) It should have a battery life to permit at least 8 hours of continuous operation with facility to recharge using mains and car battery. The mechanism for replacement of battery must be simple and user friendly.
 - c) The Hand-held device should have an inbuilt Backlit Qwerty keyboard input mechanism for fast, easy and accurate data input and also user interface with the device.
 - d) The device must run on a standard operating system.
 - e) The client software in Hand-Held device should be capable of printing required number of copies of on- the-spot challan, court challan and notices etc. even in the absence of data connectivity. It should be able to store at least 200 challans while working in offline mode.
 - f) While filling challans in handheld device it should be possible to go back to previous screen any time, edit the data and come back to present screen. Print preview should be possible.
 - g) While printing court challans, name of Local Court and court address should pop up automatically once circle is selected. The selection of date for appearance in court should take place using the calendar in which all court holidays are excluded.
 - h) Hand held device should be mechanized with court integration
 - i) Previous prosecution history of offender retrieved from the Central Database Server, the driving license and vehicle Registration Certificate (RC) should also be printed in Court Challan.
 - j) As soon as a vehicle registration number is entered, the handheld device should automatically check from the central database whether the vehicle is stolen or wanted in any criminal case along with details of pending notices and violations.
 - k) The client software in handheld device should read the data in smart card license, RC and permit and import the same in the relevant fields required in challan form so that there is no need to key in these fields. In case the license, RC, permit is not on smart card, operator should be able to key in the data.

FUNCTIONAL REQUIREMENT OF HAND-HELD DEVICE SOFTWARE.

- a) Once the application is loaded on the hand-held device there should be no possibilities to modify the application by the user. Reloading and modifying of application should be possible only by an administrator.
- b) On switching on the hand-held device the system must give access only after validation through user ID and password.
- c) The communication between the server and hand-held device would be through GSM/GPRS/ 3G or better connectivity etc.
- d) Every challan created must have a unique self populated number.
- e) The HH application must be able to access information from the main Server and display upon request, pop- up tables/codes, vehicle and license details, all types of offences, compounding amount, challan types, vehicle details, court calendar etc. in order to minimize the typing by the prosecuting officer.
- f) The HH device should be able to access data/ information on the basis of driving license number, vehicle registration number etc. from the main server data relating to previous offences.
- g) The hand-held application software should also suggest date of challan, place of challan, name of the Court and court date etc. to further reduce typing by the office. These fields should be designed in consultation with J&K Traffic Police.
- h) When a challan is issued, the name and ID of the officer should be printed on the challan.
- i) The HH device must be able to input and print multiple offences on the same challan.
- j) The HHD software must validate challan fields automatically before the challan is printed. The system must ensure that certain fields are properly completed before allowing the challan to be printed.

	<p>k) When downloading application software or pop-up tables or lists to the HH, or uploading challan records to the Server, synchronization of HH system must be automatic, in order to minimize human intervention.</p> <p>l) Uploading data to the Database Server should be automatic in consistent manner.</p> <p>m) The application should provide features wherein when a driving license/ vehicle registration number is entered; it should be able to pull from the server all the details relating to the driving license holder/ vehicle owner including history of previous offences.</p> <p>n) Software should capture the list of documents seized during prosecution and such list must be reflected on the printed court challan.</p> <p>o) The handheld application software shall allow the user to generate a summary report to facilitate evaluation of his daily work.</p> <p>p) Once the challan is complete and saved any further editing should not be possible unless so authorized by administrator.</p> <p>q) Each hand-held device should be provided with original printed user manual and appropriate carry case for HH device with charger.</p> <p>r) The application software should allow online payment. All necessary arrangements in this regard with other banks/ billing agencies/ authentication services etc. and all necessary payments shall be made by the vendor.</p> <p>s) There should be automatic rejection of payment for the settlement of expired notices or challans. Partial payment of an offence must not be accepted by the system.</p> <p>t) The software should update DL/RC smart card with the booked offence.</p> <p><u>FUNCTIONAL REQUIREMENTS OF THE APPLICATION SOFTWARE:</u></p> <p>a) The Application Software should work in a web based environment.</p> <p>b) The application software should be user friendly, easy to operate even by police personnel with minimum qualification of that of a head constable.</p> <p>c) The software must provide comprehensive data back-up and restoration capability.</p> <p>d) The system will function in web-based system where the hand-held device shall work as a node.</p> <p>e) The application software should maintain the logs of user activities to facilitate the audit trail.</p> <p>f) The system should have sufficient security features such as firewall, access control system, biometrics, password protection, audit trail, anti-virus etc.</p> <p>g) Database server should be able to handle the activities of all the handheld devices at one time simultaneously with huge database size of prosecution, ownerships, driving license etc without affecting the performance.</p> <p>h) The software should be able to generate various periodical reports, summaries, MIS reports, query reply etc. as per the requirements of J&K Traffic Police.</p> <p>i) Administrator should be able to modify the master tables as and when required and should have the capability to push the changes to hand-held devices.</p> <p>j) Software up-gradation must be provided by the vendor from time to time as per available technology without further cost impact to J&K Traffic Police.</p> <p>k) The vendor shall make his own arrangement to convert the entire data of vehicle ownership and driving license in a format suitable to the vendor's application software.</p> <p>l) All database tables, records etc. required for various dropdown menus etc. shall also be created by the vendor.</p> <p>m) The application software is to be provided by the vendor to handle various processes of the prosecution required by the office of senior police officers, Courts etc.</p> <p>n) The application software should have the capability of exporting all or selected data in standard formats like CSV, XLS, MDB etc.</p>	
2.	<p><u>Specification for Servers</u></p> <p>a) <i>Central Servers / Application Server – 1 No</i></p> <p>1. The server should support industry grade all Operating System platforms</p>	01 No.

- II. Based on Intel chipset capable of supporting two Quad core Processor Intel Xeon. To be supplied with minimum 2.4Ghz CPU or higher
- III. 8 GB DDR3 (expandable to 24GB)
- IV. Two NIC card with 4 x LAN UTP Gbit ports with TCP/IP
- V. Onboard SAS HW RAID controller
- VI. Minimum 4TB SATA drive in Raid 5 Configuration
- VII. DVD ROM Drive
- VIII. 4 PCI-e expansion slots
- IX. Interface available for VGA, PS/2 and minimum 4 USB ports x. Redundant power supply unit and FANs
- X. Integrated remote management port, capable of providing graphical interface, virtual media and multi-factor authentication
- XI. Max 4U form factor, rack-mountable with appropriate rack mount kit
- XII. 10TB NAS for storage

UPS power Supply :

UPS from reputed manufacturers including maintenance free batteries for the entire contract period. 5 KVA online UPS with minimum 3 Hours backup powering all the Hardware, devices including of Network Devices, other devices if any.

Printer Specifications:

Printer from reputed manufacturers including 1 year warranty
Functions: Print, copy, scan, fax, Web and Multitasking supported

Desktop PC Specifications:

CPU:

Processor: Intel Core i5

Speed: 2 GHz Cache: 6MB Memory

RAM: 8GB, DDR3

Memory Speed: 1600 MHz

Storage: 1TB

Rotational Speed (RPM): 7200

CPU Memory: 1GB DDR3

Bundled Software: Windows 8.1 64 bit operating system, MS-Office (Latest version)

Keyboard: Wireless Keyboard

Mouse: Wireless Optical Mouse

USB 2.0: 4

Power Supply: 300W

Monitor: 19 / 20 / 21 Inch screen with integrated Intel HD Graphics

Warranty: 4 Years

Communication

1. One 2 Mbps leased line is already provisioned to Automation centre.
2. The connectivity may be GPRS, 3G or any other connectivity without voice shall be available in J&K optimized for smooth functioning of the system.
3. Requisite number of Servers, i.e., Central server, NAS storage etc. Standard industry grade router, L2 and L3 Switches, VPN, Firewall, etc. Should be provided by the bidder.
4. J&K Police will arrange GPRS, 3G from service provider. The network components, cabling etc. shall be provided by the bidder only.

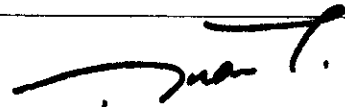
Training

Vendor will impart training on application software of handheld devices for J&K Police. The training should predominantly consist of 'Hands On' sessions 3 days.

Man Power:

The Vendor shall deploy one experienced dedicated manpower for the entire contract

	period (2 years) for operations, maintenance, resolving the issues and to take necessary corrective actions to deliver the services in a timely manner without any service interruptions. J&K Police shall provide seating space at Automation centre. Note: The work will include "Supply, Installation, Commissioning, training and Maintenance of E-challaning System in Srinagar city".	
3.	AMC for 3 rd year.	
4.	AMC for 4 th year.	
5.	AMC for 5 th year.	



AG (Provision/Transport)
For Director General of Police,
J&K, Srinagar.